W: WWW.DUSKCINEMACO.CO.UK
E: HELLO@DUSKCINEMACO.CO.UK
@DUSKCINEMACOMPANY

TERMS AND CONDITIONS

THE BOOKING & PAYMENT

To secure an event date, a £60 security deposit is required to confirm the booking. The £60 security deposit will be refunded within 48 hours following a full inspection of the equipment. The refund is subject to the equipment being returned in satisfactory condition, less any charges for damage or additional services. Full payment must be made the day before the event if paying via bank transfer. Cash payments are accepted on the day of the event.

THE DELIVERY

Delivery will be arranged to the address confirmed during the booking process. It is the customer's responsibility to ensure accurate address details are provided, along with any special instructions to facilitate an efficient delivery route and identify a suitable parking area upon arrival.

Dusk Cinema Company will employ all available methods to deliver at the agreed-upon time established during the booking process. However, Dusk Cinema Company cannot be held responsible for late deliveries that are outside of the Dusk Cinema Company's control.

The cost of delivery within a 15-mile radius of each base location is included in the package price. For locations beyond this radius, additional mileage charges will apply. These charges will be confirmed during the booking process and detailed on the final invoice.

THE SET UP & OPERATION

Setup is included in the package price. The time required for setup will depend on the client's booking specifications. Prior to set up clients will be asked to complete the 'Pop-Up Cinema Equipment Rental Agreement'. The Dusk Cinema Company Team will conduct a brief inspection of the venue upon arrival to confirm that the space meets the requirements for a safe and enjoyable experience.

Clients must ensure that their venue has enough space to safely house the equipment. The Dusk Cinema Company Team will provide specifications, and it is the client's responsibility to verify and guarantee sufficient space.

If the equipment arrives, and there is not enough space as specified, this may result in the customer being charged the full amount for the experience. Clients are urged to carefully measure and allocate the required space before the Dusk Cinema Company Team arrives.

It is the client's responsibility to ensure that the area is clean and free of hazards prior to the arrival of the Dusk Cinema Company Team. Any additional time required to clean or prepare the area may result in extra charges.

If the client chooses to stream content, the Dusk Cinema Company will not be responsible for poor Wi-Fi or mobile network connection. This may result in lower picture quality and pixelated imagery. Clients are advised to ensure a stable and strong internet connection for optimal viewing. Clients are encouraged to cooperate with the Dusk Cinema Company Team during setup and follow any instructions provided to ensure a smooth and successful event.

DAMAGE

The Hirer acknowledges that they are responsible for the proper care and use of all equipment provided by Dusk Cinema Company during the rental period. Dusk Cinema Company expects a reasonable level of wear and tear during the normal use of equipment. In the event of any damage to the equipment beyond normal wear and tear, The Hirer agrees to be liable for the repair or replacement costs. The costs associated with repair or replacement may exceed the £60 security deposit. The Hirer is responsible for covering any additional expenses beyond the £60 security deposit. This includes, but is not limited to, costs associated with professional repairs or replacements. The Hirer must promptly notify Dusk Cinema Company of any damage to the equipment during or after the event.

CANCELLATION

In the event of a cancellation, the customer must provide a minimum of 72 hours' notice. The Company shall be as flexible as possible to accommodate changes; however, failure to provide the requisite notice will result in the retention of the £60 deposit unless the customer reschedules to an alternative date.

Customers are welcome to reschedule their booking to an alternative date, subject to availability. Rescheduling must be communicated to the Company at least 72 hours before the originally scheduled event.

The Company acknowledges that weather conditions may disrupt the customer's intended use of the equipment, especially for outdoor viewings. It is the customer's responsibility to have a contingency plan in place for any outdoor events.

Under no circumstances can an outdoor viewing proceed if it is raining. The Company reserves the right to cancel or move the event indoors in the event of rain, ensuring the safety of the equipment and a positive viewing experience.

The Company will monitor weather conditions leading up to the event and shall be as flexible as possible to accommodate changes, rescheduling, or cancellations if adverse weather is anticipated.

The Company will make every effort to notify the customer of cancellations due to weather conditions at the earliest possible time.

Refunds will not be provided for cancellations due to weather-related disruptions, but the Company shall be as flexible as possible to accommodate changes and work with the customer to reschedule the event to an alternative date.

LIABILITY

Dusk Cinema Company does not accept any liability for injury or accidents to property or persons resulting from the hire of our equipment. It is the client's sole responsibility to ensure that the equipment is handled in a respectable and safe manner. Additionally, all children under the age of 18 must be always overseen by a responsible adult when using the equipment. We encourage our clients to prioritize safety and adhere to proper usage guidelines for a secure and enjoyable experience.

By confirming a booking with the Dusk Cinema Company, the customer acknowledges understanding and acceptance of the terms and conditions outlined in this document.

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POP-UP CINEMA EQUIPMENT RENTAL AGREEMENT

This Agreement is entered into by and between Dusk Cinema Company, hereinafter referred to as "The Company," and the individual or entity hiring the pop-up movie theatre, hereinafter referred to as "The Hirer."

1. CARE AND RESPONSIBILITY:

The Hirer agrees to take full responsibility for the care and safekeeping of all equipment provided by The Company during the rental period. The equipment shall be used only for its intended purpose and handled with care.

2. RAIN PRECAUTIONS:

The Hirer shall promptly bring all equipment indoors at the first sign of rain or adverse weather conditions to prevent damage. The Company is not responsible for any damage caused by exposure to the elements.

3. SAFETY MEASURES:

The Hirer is responsible for ensuring the safety of the event area and attendees, especially children. The Company bears no responsibility for injuries or accidents that may occur during the event.

4. CONTENT RIGHTS:

The Hirer must possess the legal rights to the content played during the event. The Company is not responsible for any copyright infringement or legal issues arising from the unauthorized use of content.

5. STREAMING:

If the client chooses to stream content, the Dusk Cinema Company will not be responsible for poor Wi-Fi or mobile network connection. This may result in lower picture quality and pixelated imagery. Clients are advised to ensure a stable and strong internet connection for optimal viewing.

6. NOISE LEVELS:

The Hirer agrees to keep sound levels at an appropriate level, complying with local regulations and laws. The Company is not liable for any fines or penalties resulting from excessive noise.

7. EQUIPMENT DAMAGE:

In the event of any damage to the equipment beyond normal wear and tear, The Hirer agrees to be liable for the repair or replacement costs. Such costs may exceed the £60 security deposit, and The Hirer is responsible for covering the additional expenses.

8. INDEMNIFICATION:

The Hirer shall indemnify and hold The Company harmless from any claims, damages, or liabilities arising out of the use of the equipment during the rental period.

9. AGREEMENT ACCEPTANCE: By signing below, The Hirer acknowledges understanding and acceptance of the terms and conditions outlined in this agreement.

Customer Sign: _____ Date:_____